
PEOPLE AND TECHNOLOGY

Healthcare Digital Transformation through IoT and AI

IndoorPlus+ SmartCare IoT Healthcare Solutions Mental Hospital Case Study

| Context

THE PROBLEM

- Mentally ill patients require continuous observation and treatment due to the unstable nature of the disease and patient's low understanding of dangerous situations.
- Mentally ill patients present a risk of self-harm or harm towards others.

STATUS QUO

- Lack of staff awareness during low activity hours (e.g. : night time)
- Patrol omissions due to busy personnel and repetitive tasks
- Impossibility to always watch all patients



OUR SOLUTION

- Use sensing data to prevent abnormal behaviors and ensure quick response to dangerous situations
- Use of wearables to track patients and personnel locations at all times and prevent exit of safety zones
- Use location capabilities to ensure complete and non-redundant patrol routes

Reference



- Yongin Mental Hospital is ranked among the biggest mental illness inpatient hospitals in South Korea and the only one to be recognized with digital and smart clinical know-how and experience.
- Project deployments :
 - First phase in 2021 – Smart patrol
 - Second phase in 2023 – Patient vital signs and abnormal behavior monitoring

2414
Beds

25
Wards

21,348
m² floorsp
ace

~500
Staff

Situation in Korea in 2019

1,839
Mental health
institutions

78,739
Beds

65,436
Hospital
admissions



Scope of work

Smart Patrol Monitoring system

#Security Compliance

Purpose : Enable accurate indoor positioning using multiple sources including sensors, geomagnetic footprint and beacons.

Features :

- Record patrol routes and times automatically
- Electronically record key elements to be checked during patrol

Goals :

- Prevent patrol route deviations
- Prevent patrol omissions
- Prevent intentional departure from patrol route



Abnormal behavior monitoring

#Patient Safety

Purpose : Create a safe treatment environment for mentally ill patients through the collection and analysis of vital signs data and activity patterns.

Features :

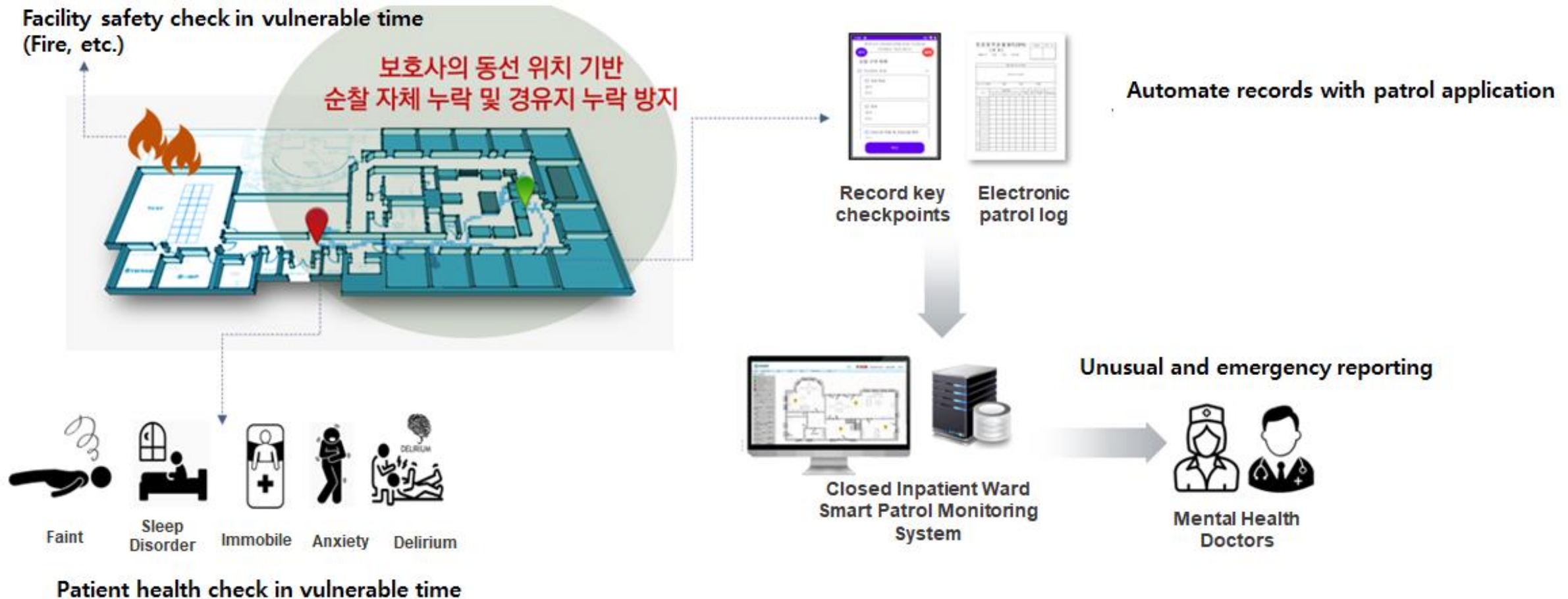
- Continuous vital signs monitoring (heart rate, etc.)
- Continuous location-based activity indicators monitoring

Goals :

- Detection of abnormal behaviors
- Confirmation of abnormal behavior monitoring through staff
- Early danger signs detection and response
- 20% reduction of patient's pain levels



Smart patrol



| Smart patrol

Registration of Patrol management plan system

- Register plans for patrol targets, patrol routes and patrol times
- Register management plans for multiple patrol teams
- Register key items to check during the patrol

Unusual matters reporting

- Guidance for patients wandering at night
- Check safety facilities
- Check usual behaviors among patients sleeping at night
- Report unusual issues depending on item severity

Patrol execution based on movement route location

- Notify patrol teams to start patrol at predetermined times
- Record patrol team's location-based movements
- Notify when the patrol team deviates or exits from patrol route

| Smart patrol - Screens overview

- Personal login for patrol team individual
- Real time and location display
- Notification for patrol start



Smart patrol - Screens overview

- List of the rooms to check and check completion status
- Visual map of the corresponding rooms assigned to the patrol personnel
- Real-time display of the patrol route taken by the selected personnel
- Ensurance that a room is controlled only once by one person

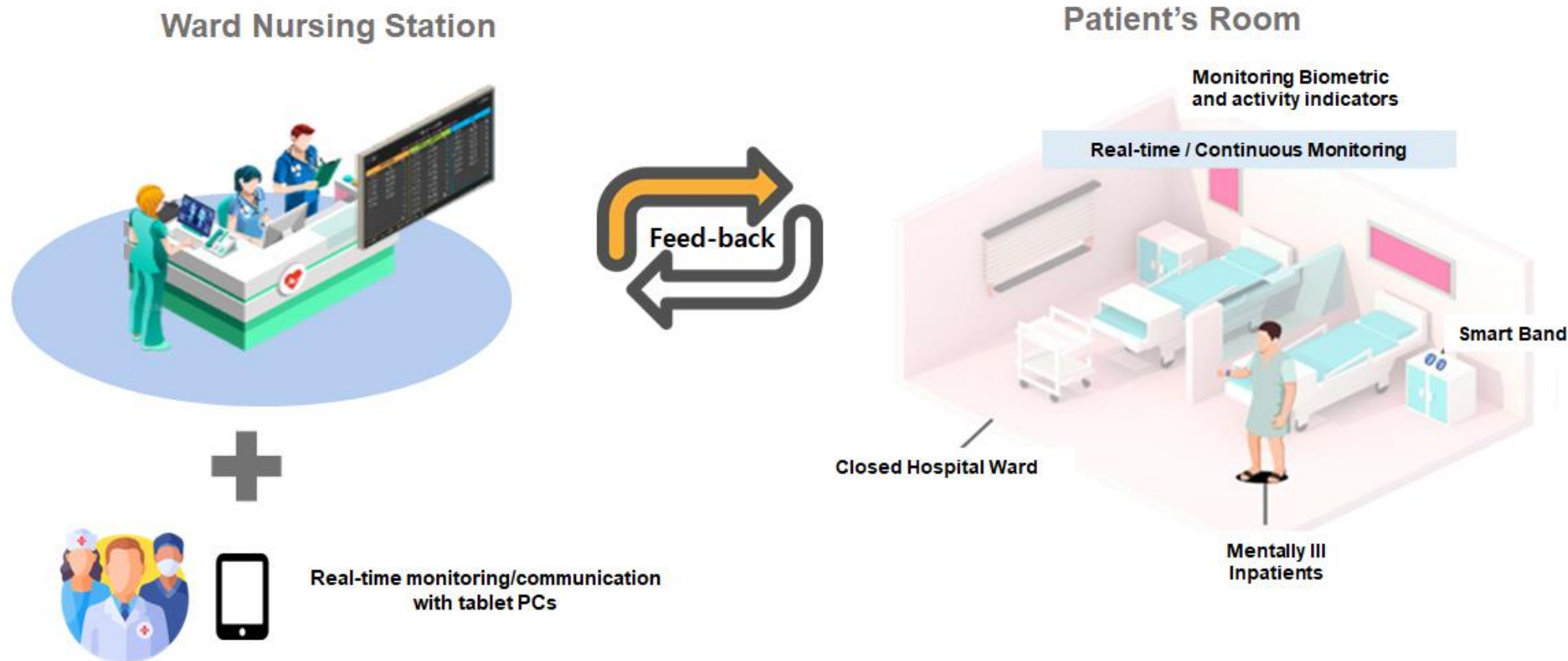


Smart patrol - Screens overview

- The patrol staff confirms the completion of check items by clicking on them
- Checked items are highlighted on the screen



Abnormal behavior monitoring



| Abnormal behavior monitoring

- Patients are required to wear a wearable device (e.g. wrist band) to collect the relevant data
- While beacons are a cheap alternative for real time location, smart bands allow for additional vital signs collection.

The outdoor walks used to require the patient to have a walk card.



Now the patients only need to scan the QR code on their bands to go for their walk time.

Beacon



Smart band



| Non-removable smart band



Abnormal behavior monitoring

- The nurse can check all patient statuses in all rooms in each ward.
- Clicking on a patient's name displays all patient's information and details of recorded vital signs

Wards

Room

Check if beacon / smart band is worn

Patient name

Vital signs collection status

The screenshot displays the IndoorPlus+ system interface for abnormal behavior monitoring. The interface is divided into several sections:

- Wards:** A horizontal bar at the top shows various ward identifiers (e.g., is2f_JS5, is3f_JS1, is4f_JS2, is5f_JS3, af4f_104, all, af3f_103, af3f_202, af2f_102, af2f_201, af1f). The 'af4f_104' ward is highlighted with a red box.
- Room:** A grid of rooms (wards) is displayed below the ward bar. Each room contains a list of patient names and status icons (B, S, W). The room '104_006호실' is highlighted with a red box.
- Patient Name:** A detailed view of a patient's information is shown in a pop-up window. The patient's name '이금순' is highlighted with a red box.
- Status Icons:** The status icons (B, S, W) for the patient '이금순' are highlighted with a red box.
- Check if beacon / smart band is worn:** A red box highlights the status icons (B, S, W) for the patient '이금순'.
- Vital signs collection status:** A red box highlights the status icons (B, S, W) for the patient '이금순'.

Abnormal behavior monitoring

• Patient's information :

- Name
- Sex
- Age
- Height
- Weight
- Current heart rate
- Today's step count
- Last night's sleep time
- Room number
- Bed ID

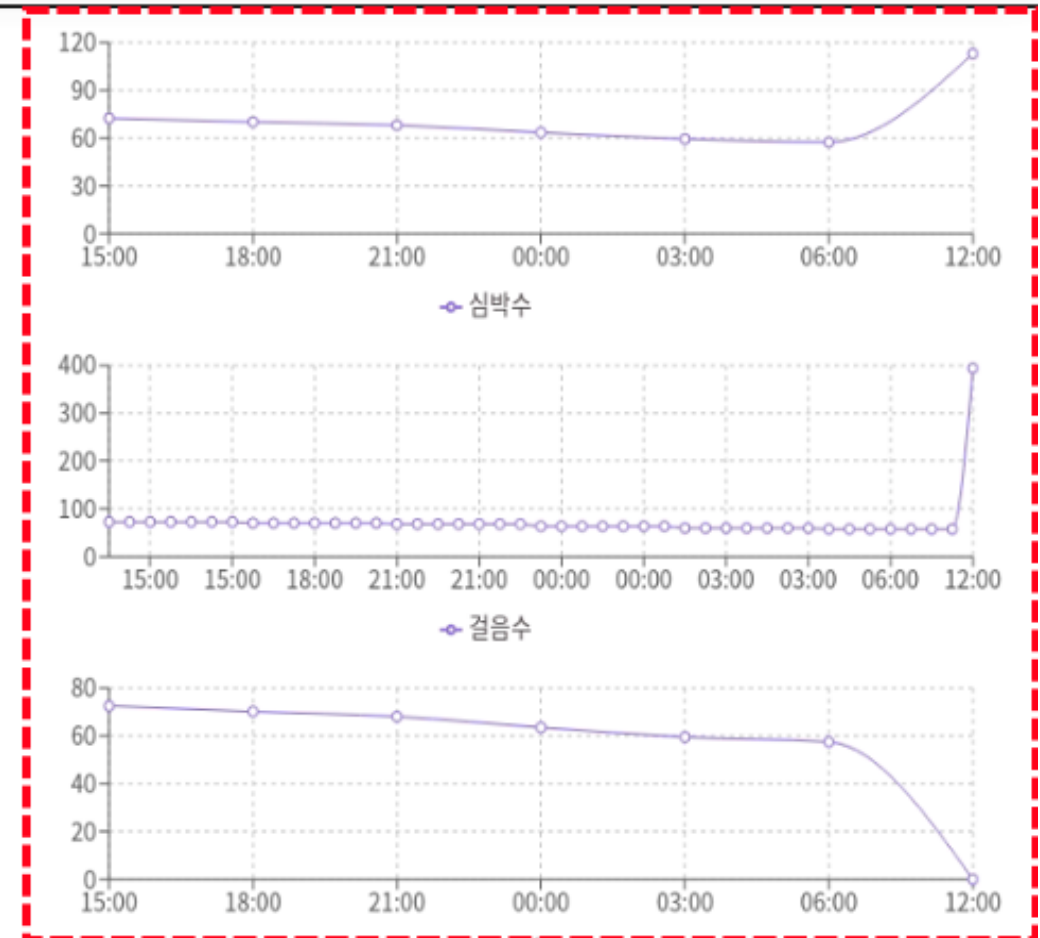
• Vital signs Records :

- Heart rate
- Step count
- Sleep time

Patient's informations

이름	PWB400_CD4D
성별	여성
나이	
키	
몸무게	
심박수	
걸음수	394
수면시간	
병실	002
침상	

Vital signs status





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Actionable **Geolocation Intelligence** and **Smart Sensing**