

# Pusan National University Hospital

## Customer & Objective



- Pusan National University Hospital is the 5<sup>th</sup> largest Hospital in Korea.
- Around 1,200 beds. 11 buildings, about 83,734 m2 size
- This hospital wants to provide more convenient services to visitors, patients and staff and optimize their outpatient flow through buildings.

## Challenges

- Rapid expansion (new buildings) and changes in existing constructions **increased drastically the complexity of paths** to reach particular department or areas
- Hospital **faced increasing people experience dissatisfaction** as not only visitors or patients but also even staffs sometimes struggled to find their way.
- Complex IT legacy system could not be “disrupted” by new application deployment
- Change planning process to acquire solid understanding of people flows and bottlenecks before designing and implementing construction expansion or layout changes.



## Why selecting IndoorPlus+?

- Only IndoorPlus+ had **proven working hospital reference** for indoor navigation. (Kyunbuk National Uni Hospital)
- Only IndoorPlus+ could meet the accurate resolution requirements ( **around 1.5m** ).